



FACT SHEET

PBGC's Overall Excellence, Feedback Devices

DESCRIPTION

The use of feedback devices are being used in conjunction with online training. They have allowed ethics officials to better determine the impact of their training, making changes based upon customer feedback.

PURPOSE

The computer-based training provides immediate feedback of what is learned and enables tracking. Surveys enable the agency to improve future iterations.

PRODUCT ADAPTABILITY

Most of the initiatives and program enhancements with a little tailoring are readily transferable.

AGENCY CONTACT

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