



FACT SHEET

PBGC's Overall Excellence, Online Survey

DESCRIPTION

PBGC has developed an online survey tool for use with online training. This new survey has shown online training developed by PBGC receives high marks from employees. It also allows PBGC to alter its training in response to employee needs.

PURPOSE

The computer-based training provides immediate feedback of what is learned and enables tracking; the surveys of the training enable the agency to improve future iterations.

PRODUCT ADAPTABILITY

Most of the initiatives and program enhancements with a little tailoring are readily transferable.

AGENCY CONTACT

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