# Utilizing Model Practices to Enhance Your Ethics Program

Pre-Vetting Candidates at the Consumer Financial Protection Bureau

OGE National Government Ethics Summit September 19, 2014



Note: This Deck Intended For Federal Government Training Purposes Only

# 2007 – Most Severe Financial Crisis Since the Great Depression

- Decreased home values, shrunken savings, eliminated jobs, dried-up credit
- Years of irresponsible lending
- → Consumers had mortgages they could not afford or understand
- Many lost their homes and life savings





July 2010 – President signed the Dodd-Frank Wall Street Reform and Consumer Public Law 111-203 **Protection Act** 

- Created the Consumer **Financial Protection Bureau**
- **→** Consolidates most Federal consumer financial protection authority in one place

111th Congress

→ Goal: consumer watchdog in market for consumer financial products and services



July 2010 – team from Treasury begins to build the new Federal consumer agency

- Eventual DAEO was one of first 6 team members
- **→** Eventual ADAEO hired November 2010
- → Senior Ethics Counsel 3<sup>rd</sup> lawyer hired at CFPB in December 2010 – rest of ethics team hired by March 2011
- → CFPB Ethics Office began operating independently from Treasury Ethics Office in January 2012 with appointment of CFPB Director, then DAEO and ADAEO



CFPB had a daunting statutory mandate of required tasks — we needed to hire great people ASAP!

- Dozens of executives
- **→** Hundreds of employees





We needed a workforce that understood consumer financial markets. Most potential executives were from

- **→** Financial Sector
- Consumer Protection NGOs





→ We soon realized that many potential executives held complex financial assets including bank stocks, hedge funds, and other unusual assets

→ But....it was exceptionally important to ensure that Americans trusted this new agency to work on their behalf



- → Hiring a person and then waiting 30 days to review a 278 report just was not going to be sufficient
- → So we developed a new SOP to pre-vet each executive BEFORE the offer of employment —going beyond all OGE requirements. Same basic process still exists today approximately 80 executives later



→ HR requires each executive **candidate** to submit a 278 report to the ethics office

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→ We use an online electronic filing system (FDOnline). It has a "vetting reports" category to keep these reports separate from regular reports. So candidates file using the same online system as employees





- → Ethics Counsel reviews 278 report, resume, and position description
- → Through thorough document review and candidate interview (we ask a lot of questions), Ethics Counsel identifies all ethics issues, such as prohibited financial interests, problematic outside positions, impartiality problems, etc
- → Ethics Counsel determines whether candidate is willing to take recommended ethics-related actions (divest, resign, etc.)



- → Ethics Counsel prepares detailed report for hiring official regarding all actual and potential conflicts, other ethics issues, or optics concerns
- → Hiring official determines whether candidate can perform duties of position given any ethics restrictions
- → If yes, Ethics Counsel secures candidate's promise to comply with ethics restrictions, and instructs HR to proceed with hiring





→ Recently we decided to enhance our SOP by requiring executives to sign a PAS-style "ethics agreement" with respect to any ethics issues identified during the pre-vetting



- → Previously we permitted an email from the candidate to suffice
- → This sends stronger ethics culture message
- → And secures highest possible level of commitment to ethics from executive

#### Results



Some candidates did not make it through the pre-vetting for various reasons like

- Unwilling or unable to divest bank stock, retirement benefit or other assets
- Unwilling to resign outside board positions
- → Too much consumer debt



#### Results

Last year (September 2013) OGE recognized our pre-vetting process as a "Model Practice" during its Ethics Program Review of CFPB.





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# Questions?





#### **Contact Information**





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