### ETHICS PROGRAM INSPECTION REPORT

Agency: Social Security Administration

Report No.: 21-27I Date: June 3, 2021

Period Covered by Review: January 1, 2019 through May 31, 2020



1.0	AGENCY DATA	
	EMPLOYEES	
1.1	Number of full-time agency employees.	60,508
1.2	Number of Presidentially appointed, Senate-confirmed (PAS) public financial disclosure reports required to be filed.	3
1.3	Number of non-PAS public financial disclosure reports required to be filed.	1,822
1.4	Number of confidential financial disclosure reports required to be filed.	1,982
	ETHICS PROGRAM	
1.5	Title of Designated Agency Ethics Official (DAEO).	Deputy General Counsel
1.6	Grade level of DAEO.	SES
1.7	Title of Alternate DAEO (ADAEO).	Alternate Designated Agency Ethics Official
1.8	Grade level of ADAEO.	GS-15
1.9	Title of the primary, day-to-day ethics program administrator.	Alternate Designated Agency Ethics Official
1.10	Grade level of the primary, day-to-day ethics program administrator.	GS-15
1.11	Current number of full-time ethics officials.	8
1.12	Current number of part-time ethics officials.	10
1.13	Number of reporting levels between the DAEO and the agency head.	2
	COMMENTS	
	None.	

2.0	LEADERSHIP			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
2.1	OGE has received an up-to-date designation from the agency head naming the DAEO. See 5 C.F.R. § 2638.107(a).	$\boxtimes$		
2.2	OGE has received an up-to-date designation from the agency head naming the ADAEO. See 5 C.F.R. § 2638.107(a).	$\boxtimes$		
	COMMENTS			
	None.			

3.0	PUBLIC FINANCIAL DISCLOSURE (OGE Form 278e, OGE Form 278-T)						
	COMPLIANCE REQUIREMENTS	Yes	No	N/A			
	The agency has written policies and procedures in place governing: See 5 U.S.C. app. IV, § 402(d)(1).						
3.1	Collection of public financial disclosure reports.	$\boxtimes$					
3.2	Review/evaluation of public financial disclosure reports.	$\boxtimes$					
3.3	Public availability of public financial disclosure reports.	$\boxtimes$					
3.4	The agency can demonstrate that late filing fees are collected or, where appropriate, waivers are issued when public filers do not timely file financial disclosure reports.						



3.5	Public financial disclosure reports are securely maintained. <i>See</i> OGE/GOVT-1.	$\square$		
3.6	Public financial disclosure reports are retained in accordance with the retention requirements. See 5 C.F.R. § 2634.603(g)(1).			
3.7	There is reasonable assurance that the lead human resources official or designee promptly (no later than 15 days after appointment) notifies the DAEO of all appointments to positions that require incumbents to file public financial disclosure reports. See 5 C.F.R. § 2638.105(a)(1).	$\boxtimes$		
3.8	There is reasonable assurance that the lead human resources official or designee promptly (no later than 15 days after termination) notified the DAEO of terminations of employees in positions that require incumbents to file public financial disclosure reports. <i>See</i> 5 C.F.R. § 2638.105(a)(2).	$\boxtimes$		
	DATA ANALYSIS		%	
3.9	Percentage of sampled non-PAS new entrant reports filed timely. See 5 C.F.R. § 2634.201(b).		76%	
3.10	Percentage of sampled non-PAS annual reports filed timely. See 5 C.F.R. § 2634.201(a).		93%	
3.11	Percentage of sampled non-PAS termination reports filed timely. See 5 C.F.R. § 2634.201(e).		91%	
3.12	Percentage of sampled non-PAS public financial disclosure reports reviewed within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		75%	
3.13	Percentage of sampled non-PAS public financial disclosure reports certified within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		65%	
3.14	Percentage of sampled PAS annual reports filed timely. See 5 C.F.R. § 2634.201(a).		100%	
3.15	Percentage of sampled PAS termination reports filed timely. See 5 C.F.R. § 2634.201(e).		N/A	
3.16	Percentage of sampled PAS annual reports reviewed within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		100%	
3.17	Percentage of sampled PAS annual reports certified within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		100%	
	COMMENTS	•		

COMMENTS

(3.4) OGE identified four former employees who did not file required termination reports. SSA did not collect or waive a late filing fee from any of the former employees. In response to OGE's enquiry on the matter, SSA's ethics officials stated that they did not pursue any action to collect the delinquent reports or late filing fees after the four filers left the agency and that administrative penalties would not apply because the former employees retired or otherwise left the agency.

OGE regulations require individuals who terminate employment from public filing positions to file termination public financial disclosure reports on or before the thirtieth day after termination If such report is filed more than 30 days after the due date or the last day of any filing extension, the individual must remit a late filing fee of \$200 to the appropriate agency, payable to the U.S. Treasury.. The DAEO may waive the late filing fee if the official determines that the delay in filing was caused by extraordinary circumstances. Additionally, the head of each agency must refer to the Attorney General the name of any individual when there is reasonable cause to believe that such individual has willfully failed to file a public report. See 5 C.F.R. § 2634.701 and 5 C.F.R. § 2634.704.

Both the requirement to file a termination report and the requirement to pay the late filing fee apply to former federal employees. While OGE acknowledges there may be instances in which it is impracticable to compel a former employee to file their report, the agency must make all reasonable efforts to do so.

(3.15) No PAS termination reports were required to be filed during the period covered by the inspection.



4.0	CONFIDENTIAL FINANCIAL DISCLOSURE			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	The agency has written policies and procedures in place governing: See 5 U.S.C app. IV, § 402(d)(1).			
4.1	Collection of confidential financial disclosure reports.	$\boxtimes$		
4.2	Review/evaluation of confidential financial disclosure reports.	$\boxtimes$		
4.3	Confidential financial disclosure reports are securely maintained. See OGE/GOVT-2.	$\boxtimes$		
4.4	Confidential financial disclosure reports are retained in accordance with the retention requirements. See 5 C.F.R. § 2634.604.	$\boxtimes$		
4.5	The agency's OGE-approved alternative confidential financial disclosure system complies with plans approved by OGE. <i>See</i> 5 C.F.R. § 2634.905(a).			$\boxtimes$
4.6	There is reasonable assurance that the lead human resources official or designee promptly (no later than 15 days after appointment) notifies the DAEO of all appointments to positions that require incumbents to file confidential financial disclosure reports. See 5 C.F.R. § 2638.105(a)(1).		$\boxtimes$	
	DATA ANALYSIS	·	%	
4.7	Percentage of sampled confidential new entrant reports filed timely. See 5 C.F.R. § 2634.903(b).		36%	
4.8	Percentage of sampled confidential annual reports filed timely. See 5 C.F.R. § 2634.903(a).		97%	
4.9	Percentage of sampled reports reviewed within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		89%	
4.10	Percentage of sampled confidential financial disclosure reports certified within 60 days of receipt. See 5 C.F.R. §§ 2634.605(a) and 2634.909(a).		77%	
	COMMENTS			
	(4.5) SSA does not have an OG- approved alternative financial disclosure system.			
	(4.6) SSA stated that the agency does not rely on human resource officials to notify the DAEO of appointments to confict positions. Instead, headquarters and regional ethics attorneys coordinate with their respective component executive or ad on a quarterly basis to identify filers who have entered into a filing position, changed positions, or retired.			ficers
	OGE regulations allow agency heads to delegate the duty to notify the DAEO of appointments to positions requirin financial disclosure reports to officials other than the lead human resources official. Such delegations must encompass ethat ensure prompt and timely notifications of new appointments. Since the notification must occur no later than 15 days appointment, quarterly consultation with the responsible officials to identify the appointments does not meet applicable to	ffective after th	proces e date o	

5.0	OTICES TO PROSPECTIVE EMPLOYEES						
	COMPLIANCE REQUIREMENTS	Yes	No	N/A			
	Written offers of employment for positions covered by the Standards of Conduct provide: See 5 C.F.R. § 2638.303.						
5.1	A statement regarding the agency's commitment to government ethics.	$\boxtimes$					
5.2	<ul> <li>Notice that the individual will be subject to the Standards of Conduct and the criminal conflict of interest statutes as an employee.</li> </ul>	$\boxtimes$					
5.3	<ul> <li>Contact information for an appropriate agency ethics office or an explanation of how to obtain additional information on applicable ethics requirements.</li> </ul>	$\boxtimes$					
5.4	Where applicable, notice of the time frame for completing initial ethics training.	$\boxtimes$					
5.5	<ul> <li>Where applicable, a statement regarding financial disclosure requirements and an explanation that new entrant reports must be filed within 30 days of appointment.</li> </ul>						

7.4



5.6	The agency has established written procedures for issuing the notice to prospective employees. <i>See</i> 5 C.F.R. § 2638.303(c).			
5.7	The agency's written procedures are reviewed by the DAEO each year. See 5 C.F.R. § 2638.303(c).	$\boxtimes$		
5.8	The agency can demonstrate that there is an effective process for ensuring all covered employees receive the required information with their written offer of employment. <i>See</i> 5 C.F.R. § 2638.303.		$\boxtimes$	
	COMMENTS			
	(5.5) SSA's notices of employment do not include statements about new entrant financial disclosure filing requirements. office notifies new employees of their filing obligations after being informed of the new employees by human resources.		l, the eth	nics
6.0	NOTICES TO NEW SUPERVISORS			ľ
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	The agency must provide each employee upon initial appointment to a supervisory position with: See 5 C.F.R. § 2638.3	06.		
6.1	Contact information for the agency's ethics office.	$\boxtimes$		
6.2	• The text of 5 C.F.R. § 2638.103.	$\boxtimes$		
6.3	A copy of, a hyperlink to, or the address of a Web site containing the Principles of Ethical Conduct.	$\boxtimes$		
6.4	Other information the DAEO deems necessary.			$\boxtimes$
6.5	The agency has established written procedures for supervisory ethics notices. See 5 C.F.R. § 2638.306(d).	$\boxtimes$		
6.6	The agency's written procedures are reviewed by the DAEO each year. See 5 C.F.R. § 2638.306(d).	$\boxtimes$		
6.7	The agency can demonstrate that there is an effective process for ensuring that new supervisors receive the required information within one year of appointment. See 5 C.F.R. § 2638.306(b).		$\boxtimes$	
	COMMENTS			
	(6.4) The DAEO did not deem any other information necessary.  (6.7) SSA component managers provide the Notices to New Supervisors to the newly appointed supervisors they overse recent notifications indicated that officials responsible for issuing the notices were either unaware of the requirement or records showing notifications were issued. SSA ethics officials stated they would work with human resources to routinel supervisor appointments allowing the ethics officials to provide the information required by 5 C.F.R. § 2638.306.	did not	maintai	n
7.0	INITIAL ETHICS TRAINING			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	Each new employee of the agency subject to the Standards of Conduct must complete initial ethics training. See 5 C.F.R. § 2638.304.	, ,		
7.1	The training presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and gifts. See 5 C.F.R. § 2638.304(e)(1).	$\boxtimes$		
7.2	The agency provided new employees with either the following written materials or written instruction for accessing them: The summary of the Standards of Conduct distributed by the Office of Government Ethics or an equivalent summary prepared by the agency; provisions of any supplemental agency regulation that the DAEO determines to be relevant or a summary of those provisions; such other written materials as the DAEO determines should be included; instructions for contacting the agency's ethics officials. <i>See</i> 5 C.F.R. § 2638.304(e)(2).	$\boxtimes$		
7.3	The agency has established written procedures for initial ethics training. See 5 C.F.R. § 2638.304(f).	$\boxtimes$		

The agency's written procedures are reviewed by the DAEO each year. See 5 C.F.R. § 2638.304(f).

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Report No.: 21-27I Date: June 3, 2021

Period Covered by Review: January 1, 2019 through May 31, 2020



1	DATA ANALYSIS	%			
7.5	Percentage of new employees who received initial ethics training. See 5 C.F.R. § 2638.304.	99%			
7.6	Percentage of new employees who received initial ethics training within three months of appointment. See 5 C.F.R. § 2638.304(b).	97%			
	COMMENTS				
	None.				

8.0	ANNUAL ETHICS TRAINING			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	Each calendar year, public filers, confidential filers, and certain other employees must complete ethics training which meets specified requirements. See 5 C.F.R. §§ 2638.307 and 2638.308.			
8.1	The training presentation(s) addressed concepts related to financial conflicts of interest, impartiality, misuse of position and gifts. See 5 C.F.R. §§ 2638.307(e)(1) and 2638.308(f)(1).			
8.2	The agency provided employees with either the following written materials or written instruction for accessing them: The summary of the Standards of Conduct distributed by the Office of Government Ethics or an equivalent summary prepared by the agency; provisions of any supplemental agency regulation that the DAEO determines to be relevant of a summary of those provisions; such other written materials as the DAEO determines should be included; instructions for contacting the agency's ethics officials. <i>See</i> 5 C.F.R. § 2638.304(e)(2).			
8.3	The agency's annual ethics training complies with the formatting requirements for public filers, confidential filers, an certain other employees. <i>See</i> 5 C.F.R. §§ 2638.307(d) and 2638.308(e).	d 🖂		
8.4	The agency's program for annual ethics training complies with the tracking requirements for public filers, confidential filers, and certain other employees. <i>See</i> 5 C.F.R. §§ 2638.307(f) and 2638.308(g).	1 🛛		
8.5	The agency can demonstrate it has an effective process for ensuring covered public filers, other than those whose pay is set at Level I or Level II of the Executive Schedule, complete live annual ethics training at least once every two years. See 5 C.F.R. § 2638.308(e)(2).	$\boxtimes$		
	DATA ANALYSIS	Traini	ng Forr	nat
	DATA ANALISIS	Live	Interactive	
	Percentage of public filers who completed annual ethics training before the end of the calendar year. See 5 C.F.R. § 2638.308(a).			
8.6	• Executive Schedule Level I and Level II. See 5 C.F.R. § 2638.308(e)(1).	100%		
8.7	• Other PAS and Equivalent. See 5 C.F.R. § 2638.308(e)(2).	100%		
8.8	• SES and Equivalent. See 5 C.F.R. § 2638.308(e)(3).		9	<b>4%</b>
	Percentage of confidential filers and certain other employees who completed annual ethics training before the end of the calendar year. See 5 C.F.R. § 2638.307(a)(d).			
8.9	Employees required to file an annual confidential financial disclosure report. See 5 C.F.R. § 2638.307(a)(1).			9%
8.10	Employees appointed by the President. See 5 C.F.R. § 2638.307(a)(2).	N/A	N	N/A
8.11	Employees of the Executive Office of the President. See 5 C.F.R. § 2638.307(a)(2).	N/A	N	N/A
8.12	Contracting officers described in 41 U.S.C. § 2101. See 5 C.F.R. § 2638.307(a)(3).	N/A	N	N/A
8.13	Other employees designated by the head of the agency. See 5 C.F.R. § 2638.307(a)(4).	N/A		N/A
	COMMENTS			
	COMMENTS			



ETHICS ADVICE AND COUNSELING			
COMPLIANCE REQUIREMENT	Yes	No	N/A
Based on a sample collected by OGE, guidance provided by agency ethics officials to employees appears to be consistent with applicable laws and regulations. See 5 C.F.R. § 2638.104(c)(4).			
COMMENTS			
None.			
	COMPLIANCE REQUIREMENT  Based on a sample collected by OGE, guidance provided by agency ethics officials to employees appears to be consistent with applicable laws and regulations. See 5 C.F.R. § 2638.104(c)(4).  COMMENTS	COMPLIANCE REQUIREMENT  Based on a sample collected by OGE, guidance provided by agency ethics officials to employees appears to be consistent with applicable laws and regulations. See 5 C.F.R. § 2638.104(c)(4).  COMMENTS	COMPLIANCE REQUIREMENT  Based on a sample collected by OGE, guidance provided by agency ethics officials to employees appears to be consistent with applicable laws and regulations. See 5 C.F.R. § 2638.104(c)(4).  COMMENTS

10.0	SPECIAL GOVERNMENT EMPLOYEES (SGE) SERVING ON ADVISORY COMMITTEES AND BOARDS			
	Confidential Financial Disclosure			
10.1	Number of SGEs serving on Advisory Committees and Boards.		0	
l .	DATA ANALYSIS		%	
10.2	Percentage of sampled confidential new entrant reports filed timely. See 5 C.F.R. § 2634.903(b).		N/A	
10.3	Percentage of sampled reports reviewed within 60 days of receipt but not later than the SGE's first meeting. See 5 C.F.R. § 2634.605(a).		N/A	
10.4	Percentage of sampled reports certified within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		N/A	
	Ethics Training			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	Required ethics training must be provided to each SGE. See 5 C.F.R. §§ 2638.304 and 2638.307.			
10.5	The training presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and gifts. See 5 C.F.R. § 2638.304(e)(1).			$\boxtimes$
10.6	The agency provided employees with either the following written materials or written instruction for accessing them: The summary of the Standards of Conduct distributed by the Office of Government Ethics or an equivalent summary prepared by the agency; provisions of any supplemental agency regulation that the DAEO determines to be relevant or a summary of those provisions; such other written materials as the DAEO determines should be included; instructions for contacting the agency's ethics officials. <i>See</i> 5 C.F.R. § 2638.304(e)(2).			$\boxtimes$
1	DATA ANALYSIS		%	
10.7	Percentage of SGEs who received initial ethics training. See 5 C.F.R. § 2638.304.		N/A	
10.8	Percentage of SGEs who received initial ethics training timely. See 5 C.F.R. § 2638.304(b)(2).		N/A	
10.9	Percentage of SGEs who received annual ethics training. See 5 C.F.R. § 2638.307(d)(2).		N/A	
	COMMENTS			
	(10.1-10.9) SSA did not employ any SGEs during the period covered by the inspection.			

	RECOM	IMENDATIONS	
#	Element	RECOMMENDATION	Compliance Due
1	3.4	RECOMMENDATION: Ensure that all departing public filers file termination reports as required by 5 C.F.R. § 2634.201(e). SSA must attempt to obtain termination reports from the four public filers identified during OGE's inspection.	

### ETHICS PROGRAM INSPECTION REPORT

Agency: Social Security Administration

Report No.: 21-27I Date: June 3, 2021

Period Covered by Review: January 1, 2019 through May 31, 2020



		OGE COMMENT: OGE will assess whether SSA is in substantial compliance with relevant requirements as part of its follow-up review process.	
6	6.7	RECOMMENDATION: Ensure that new supervisors receive the information required by 5 C.F.R. § 2638.306(b) within one year of appointment.  AGENCY RESPONSE: During this review, the Ethics Office recognized a deficiency in the agency's notification process to new supervisors. Specifically, the Ethics Office realized that the notifications were not being provided in a timely manner and that the office could not reliably produce documentation of any notification. To correct these problems, the Ethics Office requested DCHR provide it on a monthly basis a list of all new employees entering supervisory positions, through appointment, promotion, or detail. Ethics attorneys now provide the required ethics notice via email to all new supervisors. The Ethics Office can now demonstrate that it provides new supervisors the required documentation within the first year of appointment.	
5	5.5	RECOMMENDATION: Ensure that Notices to Prospective Employees include, where applicable, a statement regarding financial disclosure requirements and an explanation that new entrant reports must be filed within 30 days of appointment.  AGENCY RESPONSE: The Ethics Office will ask the DCHR to insert the designated language regarding financial disclosure filings and deadlines into Notices to Prospective Employees.	
4	4.7	RECOMMENDATION: Improve filing timeliness of confidential new entrant reports.  AGENCY RESPONSE: See response to 4.6. Additionally, the Ethics Office notes that when we receive timely notice of an appointment, our confidential filers timely submit their reports. When filers fail to submit their reports within 30 days of appointment, it is because the Ethics Office did not receive notice of the appointment. By working on the new processes mentioned in response 4.6 and 6.7, we expect to resolve timeliness issues.	
3	4.6	RECOMMENDATION: Ensure that the DAEO is promptly notified of all appointments to positions that require incumbents to file confidential financial disclosure reports.  AGENCY RESPONSE: The DAEO and the Ethics Office will identify for DCHR positions that require incumbents to file confidential financial disclosure reports. Then the Ethics Office will collaborate with the DCHR to determine to best process for providing the DAEO notification of an employee's appointment within 15 days so that EO timely assigns forms.	
2	3.4	RECOMMENDATION: Collect late filing fees or, where appropriate, issue waivers when public filers do not timely file financial disclosure reports.  AGENCY RESPONSE: The DAEO has instructed the Ethics Office to collect late filing fees when applicable. The Ethics Office will review its current process for issuing, collecting, or waiving late filing fees from delinquent filers. It will document clearly the process in the Ethics Office's procedural manual to ensure consistency.	
		AGENCY RESPONSE: SSA recognizes the importance of obtaining timely termination reports from employees leaving filing positions. Public filers receive notice from their human resource office of their final filing requirement. Based on this recommendation, the Ethics Office has increased the number of filing reminders sent to termination filers. The DAEO has instructed the Ethics Office to seek late filing fees from termination filers who do not satisfy their obligation. Going forward the ethics office will reach out to delinquent filers to attempt to obtain the missing reports.	